

**AMENDMENTS TO THE SPECIFICATION**

Please amend the Cross-Reference to Related Applications section as follows:

This application is a continuation-in-part of pending US patent application Serial Number 09/785,048, filed on 15 February 2001, entitled "SCRIPT COMPLIANCE USING SPEECH RECOGNITION" now issued as United States patent number 7,191,133. The benefit of the filing date of such application is hereby claimed to the fullest extent permitted under 35 U.S.C. § 120, and the text of such application is incorporated herein by this reference as if set forth herein *verbatim*.